

# Combine Risk Analysis and Risk Discovery to Improve DLP

Justin Bortnick - VP Solutions Engineering

# Justin Bortnick – VP Solutions Engineering

- VP Solutions Engineering 12 years;  
6 years with Digital Guardian
  - Assisted in implementing and deploying over 40k agents in 2 weeks
- Passionately solving problems for customers by understanding their business and security needs
- Expert in data protection from all threats



# Bill Bradley – Director of Marketing

- Leads Global Marketing for Digital Guardian Data Protection
- 20+ years of Marketing & Sales Experience
  - Field Sales, Competitive Analysis, Product Marketing & Management
- Previously at Rapid7 and General Electric



# Agenda

Top Challenges With Protecting Key Data Types

Guidrails vs Guardrails for Data Protection

Why Both Risk Discovery and Risk Analysis

About Digital Guardian

Questions

# Feeding Your Business Growth Engine

Forbes

## WHY DATA MATTERS

THE PURPOSE AND VALUE OF  
ANALYTICS-LED DECISIONS

*“In the world today, **data is probably the thing that matters most**. It can tell you before the airplane’s brakes fail. It can predict the onset of a natural disaster or forecast when you might suffer a heart attack. This isn’t fantasy or a future state. It’s happening today.”*

# Feeding Your Business Growth Engine

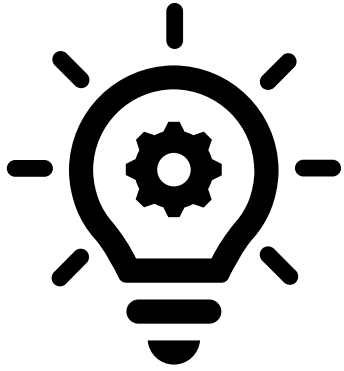
Forbes

## WHY DATA MATTERS

**InfoSec leaders must protect  
the data to feed the actionable  
insights needed for growth!**

*“In the world we live in, you can’t tell you before a natural disaster or forecast when you might suffer a heart attack. This isn’t fantasy or a future state. It’s happening today.”*

# Data Protection Would be Simple...



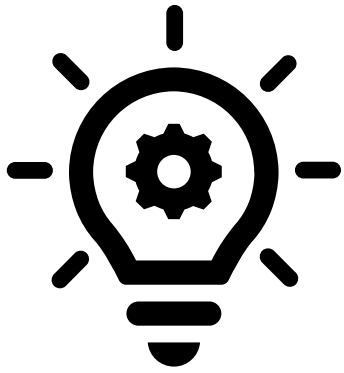
Intellectual Property

Well trained  
Motivated  
Accurate



Regulated Data

# Data Protection Would be Simple if it Weren't For...



Intellectual Property

Stressed	
Untrained	
Well trained Motivated Accurate	
Not motivated	
Sloppy	
Disgruntled	
Compromised	



Regulated Data



# Guiderrails and Guardrails to Protect Your Data

## ■ Guiderrails

- Soft limits
- Provide coaching, feedback
- Allow for self-correction
- Lower impact

## ■ Guardrails

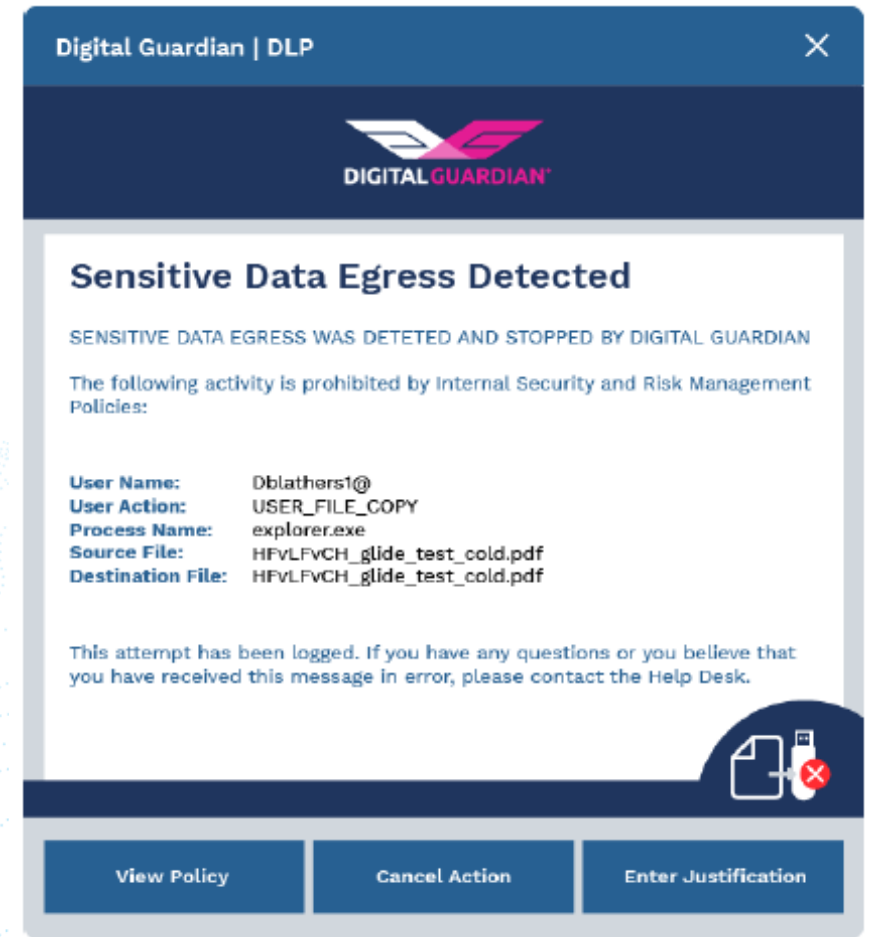
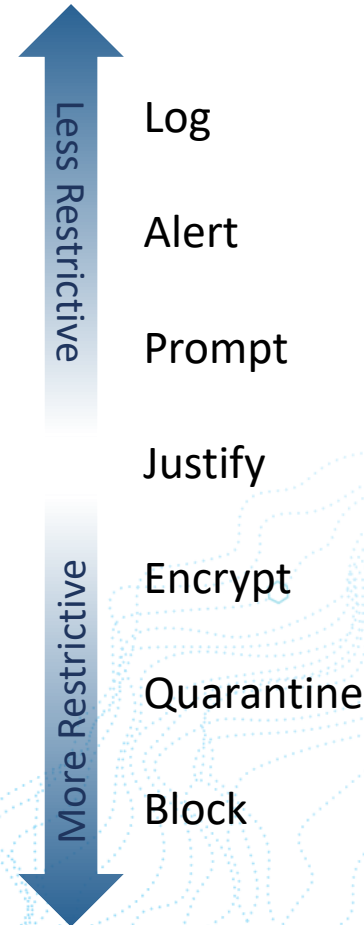
- Hard limits
- Prevent more serious incident
- Automatic after exceeding guidelines
- Higher impact



**Effective data protection relies on both  
The balance varies based on your business**

# Guidrails and Guardrails in Data Loss Prevention

- DLP Guiderrails & Guardrails are a Business Wide Decision
  - No surprises for end users or business unit leaders
  - Provide coaching and education about policies
  - Automated action can prevent greater damage
- Graduated and Aligned with the Business
  - Today and tomorrow



# Secure Business Processes; Reduce Impact & Risk

## Known Risks: Visibility & Analysis

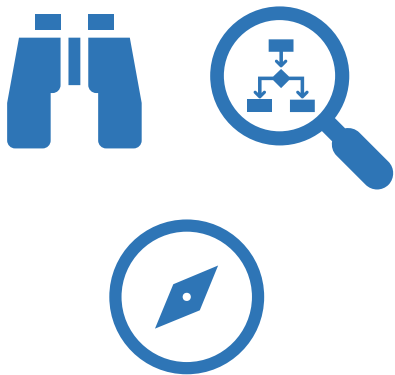
- Use-case based approach
- Compliance or IP protection
- Understand and secure existing business processes
- Focus on known data types, flows, groups & risks



← Continuous Risk Management →

## Unknown Risk: Discovery & Quantification

- Know what I don't know
- Locate data hotspots; learn data flows
- No policy; no problem
- Focus on unknown data types, flows, groups & risks



# DG Platform Demo

**DIGITAL GUARDIAN**  
Analytics & Reporting Cloud

Help & Resource Center | dgdemo\wbradley | se-dgmc

### Alarm Summary

7 d

**SEVERITY (4)**

- Minor: 358
- High: 266
- Medium: 85
- Critical: 26

**ALARMS (45)**

- DLP1023-DI-Classified Da...: 330
- Appliance Default Rule: 152
- DLP3040-D-Communicati...: 32
- SED2003-DI-Classified Da...: 19
- TPS ScreenCapOnPuttyOr...: 18
- Sensitive Image file Egress: 14
- SED2003-DI-Classified Da...: 13

**THREAT TYPE (4)**

- Data Egress: 697
- Exfiltration: 31
- Persistence: 3
- Credential Dumping: 1

**COMPUTER (11)**

- se\jbortn-win10-x64: 326
- dgdemo.com\se-n...: 157
- dgdemo\csaucier-sed...: 84
- dgdemo\DU-Win10x64: 38
- dgdemo\CKING-Win1...: 30
- dgdemo\tps-w10x64: 30
- workgroup\bhovd-win...: 21

**USER (14)**

- DG User: 326
- yishii: 150
- csaucier: 82
- dudarnauth: 40
- CMKing: 30
- tstringer: 30
- Bjorn Hovd: 21

### ALARMS (735)

Event Time	Alarm Name	Severity	Computer Name	User	Operation	Process	Process Directory	Command Line
11/22/21 11:39:20 ...	Sensitive Image file Egress	Critical	dgdemo\CKI...	CMKing	Network Transfe...	chrome.exe	c:\program files\google\chro...	"C:\Program File
11/22/21 11:39:20 ...	SED2003-DI-Classified Data NTU to Web...	High	dgdemo\CKI...	CMKing	Network Transfe...	chrome.exe	c:\program files\google\chro...	"C:\Program File
11/22/21 11:38:43 ...	DLP1023-DI-Classified Data Archived	Minor	dgdemo\CKI...	CMKing	File Archive	winrar.exe	c:\program files\winrar	"C:\Program File
11/22/21 11:38:43 ...	DLP1023-DI-Classified Data Archived	Minor	dgdemo\CKI...	CMKing	File Archive	winrar.exe	c:\program files\winrar	"C:\Program File
11/22/21 11:38:43 ...	DLP - Archiving Classified Data	Minor	dgdemo\CKI...	CMKing	File Archive	winrar.exe	c:\program files\winrar	"C:\Program File
11/22/21 11:38:43 ...	DLP1023-DI-Classified Data Archived	Minor	dgdemo\CKI...	CMKing	File Archive	winrar.exe	c:\program files\winrar	"C:\Program File
11/22/21 11:33:05 ...	SED2003-DI-Classified Data NTU to Web...	High	dgdemo\CKI...	CMKing	Network Transfe...	chrome.exe	c:\program files\google\chro...	"C:\Program File
11/22/21 11:09:05 ...	ATP - Registry Autorun Modification	Medium	workgroup\b...	Bjorn Hovd	Registry Event	msedge.exe	c:\program files (x86)\microso...	"C:\Program File
11/22/21 10:34:50 ...	Sensitive File Egress 2 Webmail	Critical	dgdemo\CKI...	CMKing	Send Mail	outlook.exe	c:\program files\microsoft offi...	"C:\Program File
11/22/21 10:09:36 ...	SEDEMO - BHOVD - Paste From Classifie...	Medium	workgroup\b...	Bjorn Hovd	ADE Paste	chrome.exe	c:\program files\google\chro...	"C:\Program File
11/22/21 10:08:57 ...	blockAccess	Critical	-	bhovd	Chat Message	-	-	-
11/22/21 10:08:52 ...	DLP Teams PII US Strict	High	-	bhovd	Chat Message	-	-	-
11/22/21 10:08:52 ...	DLP Teams PCI US	High	-	bhovd	Chat Message	-	-	-
11/22/21 10:08:31 ...	DLP0019-DI-Classified ADE to Communic...	High	workgroup\b...	Bjorn Hovd	ADE Paste	teams.exe	c:\users\bjorn hovd\appdata\l...	"C:\Users\Bjorn I
11/22/21 10:04:45 ...	blockAccess	Critical	-	bhovd	Chat Message	-	-	-
11/22/21 10:04:39 ...	DLP Teams PCI US	High	-	bhovd	Chat Message	-	-	-

### INCIDENTS

- Classified Data Egress -** 210210-V47RW (Medium)
- Test Incident** 201021-S8ADE (Medium)
- Sensitive Image Egress** 200212-T2R90 (Critical)
- Image investigation** 200210-0CQ35 (High)
- Malicious process launch** 191209-IVMA9 (High)

Drag and drop events or alarms, or click here to create an incident



# Digital Guardian for Data Protection

**Classify, Control, and Secure All Your Sensitive Data**

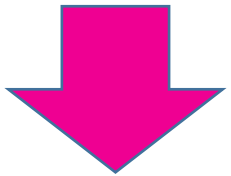
Digital Guardian is Now a Part of

  
helpsystems

  
**DIGITAL GUARDIAN**<sup>®</sup>  
by HelpSystems

  
**DIGITAL GUARDIAN**<sup>®</sup>  
by HelpSystems

# HelpSystems for Cybersecurity



# Data Protection Suite

Data Security Platform Designed for Today's Hybrid Reality



titus



vera





# Digital Guardian for No-Compromise Data Protection



Cloud-Delivered



Cross Platform

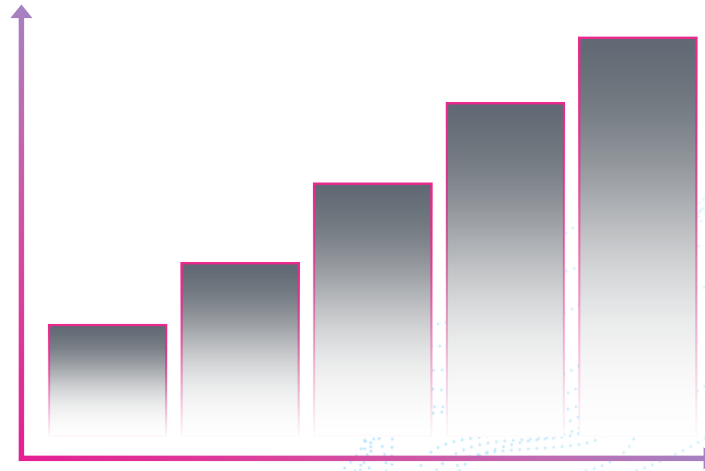


Flexible Controls

# Cloud-Delivered for Simpler, Better Data Protection



Simpler



Scalable

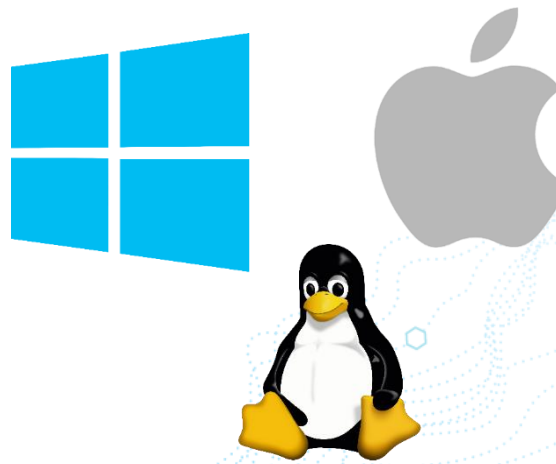


Aggregation of Intel

# Comprehensive Cross Platform Coverage



Browser or Application



Operating System



On & Off Network

# Controls that STOP Data Loss



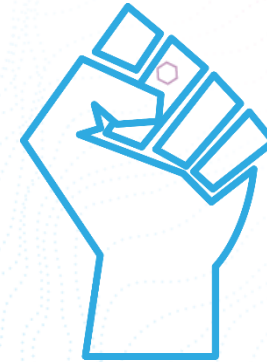
Monitor



Prompt



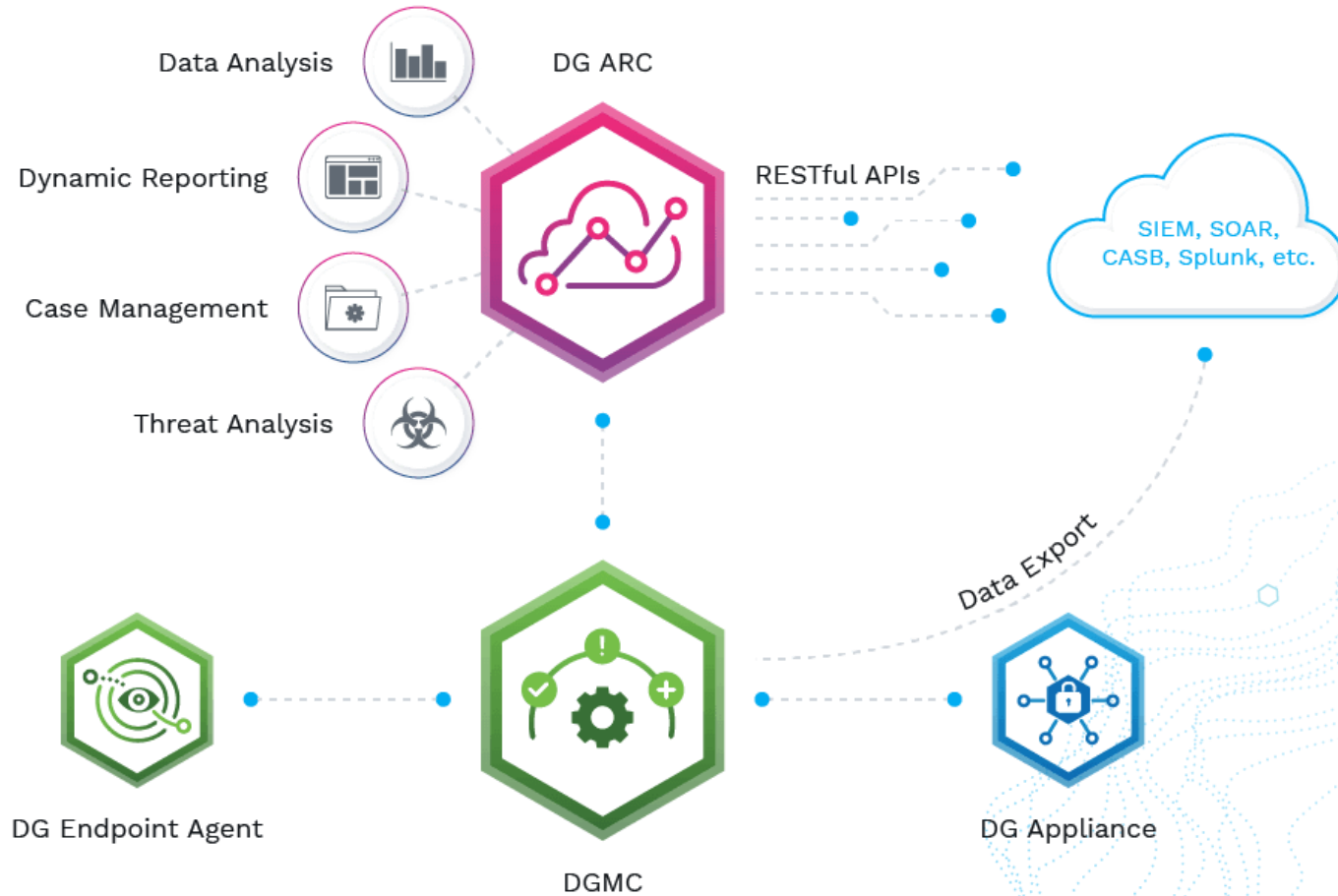
Block



Powerful

Flexible

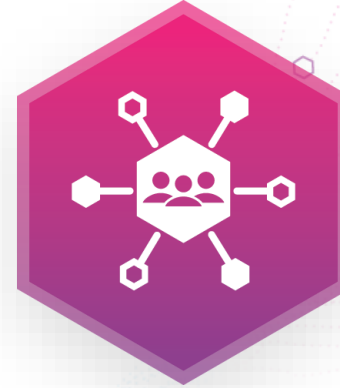
# Data Protection Portfolio



- Analytics & Reporting Cloud (ARC)
- Endpoint Agent
- Network Appliance
- Applications
  - Discovery
  - Classification
  - DLP
  - MDR
  - DRM
- Management Console



Digital Guardian  
Software as a  
Service (SaaS)



Digital Guardian  
Managed Security  
Program

powered by  
**aws**

 **DIGITAL GUARDIAN**<sup>®</sup>  
by HelpSystems

# Questions